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### **Technical Abilities**

#### Microsoft Office

+++Excel +++Word +++PowerPoint ++Access

# Mapping and Visualization

++ArcGIS ++Adobe Illustrator ++Adobe Photoshop +++Adobe InDesign +Google SketchUp +Google Earth

### Web and Internet

++Content Management +Adobe Dreamweaver ++Wordpress.org/.com +++Social Networking

> Key +++Proficient ++Good +Learning

## Current Community Involvement

#### 2007-Current

City of Asheville Board of Adjustment

#### 2007-Current

Western Carolinians for Criminal Justice President (2011) Vice President (2010) Strategic Planning Chair (2010)

> References Available Upon Request

### **Professional Abilities**

Affordable Housing

- Housing Education
- · LIHTC Feasibility
- Rural Market Analysis

#### Community Development

- Data Analysis
- · Land Use Planning
- Long Range Planning
- · Project Management
- · Project Budgeting
- · Public Policy Interpretation
- · Strategic Planning
- · Technical Assistance

### Economic Development

- · Economic Analysis
- Main Street Economic Development
- Resource Identification
- · Rural Economic Planning

#### Facilitation and Training

- Community Meeting Coordination
- Meeting Design and Facilitation
- · Training Design and Delivery

#### Non-Profit Management

- Employee Supervision
- Fundraising
- Grant Writing, Reporting and Compliance
- · Lead a Board of Directors
- · Program Development

#### Other

- Mapping and Visualization
- · Technical Writing

## **Professional Experience**

01.2006-Current: NC Department of Commerce, Community Development Division, Local and Regional Affairs, Asheville, NC

Appalachian Regional Commission Regional Planner: Build capacity in NC's Appalachian region through technical assistance and community, economic and land use planning. Link communities to other state and federal resources.

### 10.1999-12.2005: Homeward Bound of Asheville [Formerly Hospitality House]

Executive Director (10.03-12.05): Develop the agency's capacity to move homeless individuals to permanent housing through fund development, board leadership, policy implementation, community collaboration and human resource development.

AHope Center Program Director (09.01-10.03): Coordinate quality services for individuals on the path from homelessness to housing through program development, direct client services, federal/state/local grant compliance, client record management and staff development.

Crisis Intervention Counselor (12.99-09.01): Provide quality services to homeless individuals in order to improve mental and physical health, meet basic needs and to obtain housing.

#### 09.1997-10.1999: Eliada Homes for Children, Asheville, NC

Residential Youth Counselor: Deliver services to at-risk youth to facilitate family reunification.

## **Education and Professional Training**

#### Formal Education:

08.1997: BS in Recreational Therapy, Western Carolina University, Cullowhee, NC 08.2003: Master in Public Affairs, Western Carolina University, Cullowhee, NC

### Selected Professional Training:

06.2009: Graduate, NC Rural Economic Development Institute

03.2009: NDC Home Ownership Finance (HDF 410)

08.2006: 34th Annual Basic Economic Development Course

12.2006: National Charrette Institute Charrette Trainer Certification

12.2005: NDC Economic Development Finance Professional Certification

## **Sample of Recent Projects**

- Clay County Comprehensive Plan
- Cramerton Land Use Plan
- Historic Hayesville Market Analysis
- WNC Housing Partnership Strategic Planning and Executive Director Search
- Highlands Affordable Housing Market Analysis
- Cashiers Housing Market Analysis
- Grahamtown Neighborhood Redevelopment Plan